

# Agenda Item Introduction

Committee	<b>POLICY AND SCRUTINY COMMITTEE FOR HEALTH AND SOCIAL CARE</b>
Date	<b>4 MARCH 2024</b>
Topic	<b>GP SURGERIES</b>

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## Background

1. The General Practice survey that was undertaken by NHSE in 2023 resulted in some concern for residents and the media about the state of general practice.
2. The Island's healthcare system wanted to better understand the views of Island patients and therefore have introduced an Island-wide survey, which is now sent out after each appropriate appointment.
3. Since the beginning of the roll-out in October 2023, there have been 6000 responses, and the data paints a very different picture from the national survey.

## Focus for Scrutiny

4. What are the key learning outcomes from the survey responses so far?
5. What work is taking place to monitor and improve capacity and access, as a result of the survey?
6. What areas need improvement but are unable to be actioned at this current time?
7. Is a long-term action plan being created as a result of the Island survey findings?

## Outcome(s)

8. To determine any areas which may assist in improving the experience of the local population.

## Document(s) Attached

9. Appendix 1 - IOW Primary Care Access & Patient Survey 2023/24

Contact Point: Melanie White, Statutory Scrutiny Officer,  
(01983) 821000 ext 8876, e-mail [melanie.white@iow.gov.uk](mailto:melanie.white@iow.gov.uk)